

Don't Be Fooled: Facebook Is Taking Power Away from Users



AP Photo/Nam Y. Huh

by [ALLUM BOKHARI](#) · 19 Jan 2018 · [COMMENTS ↓](#)

Facebook has [announced](#) plans to rank the visibility of news sources based on whether they are “broadly trusted.” The mainstream media is [reporting](#) this as a win for users, and an abdication of responsibility on Facebook’s part. This couldn’t be further from the truth.

If Facebook really wanted to let users determine what news sources they trust, they already have a perfectly functioning system for doing that. It’s called “likes.” If the platform were truly giving power back to the users, they would let them see news from sources that they choose, via the liking system.

Instead, Facebook is going to rank and de-rank news sites based on complicated user surveys aimed at discovering “broadly trusted” sources. Here’s how Mark Zuckerberg [explained](#) it:

We decided that having the community determine which sources are broadly trusted would be most objective.

Here’s how this will work. As part of our ongoing quality surveys, we will now ask people whether they’re familiar with a news source and, if so, whether they trust that source. The idea is that some news organizations are only trusted by their readers or watchers, and others are broadly trusted across society even by those who don’t follow them directly. (We eliminate from the sample those who aren’t familiar with a source, so the output is a ratio of those who trust the source to those who are familiar with it.)

Of course, if Zuckerberg really wanted to let “the community determine” what news sources they want to read, their “like” system already serves as a daily multi-billion user survey. What Facebook is subtly telling users is, they don’t care what you like.

In his announcement, Zuckerberg was transparent about his objectives. He wants to socially engineer his users away from “polarization” and “misinformation.”

There’s too much sensationalism, misinformation and polarization in the world today. Social media enables people to spread information faster than ever before, and if we don’t specifically tackle these problems, then we end up amplifying them. That’s why it’s important that News Feed promotes high quality news that helps build a sense of common ground.

Zuckerberg’s comment is a veiled attack on his own users. Left to their own devices, Zuckerberg believes that they gravitate towards “misinformation” and “polarization,” and need to be fed “high-quality news”

by a Facebook algorithm, instead of being free to choose the sources they like.

Facebook's goal of finding media sources that are not "polarized" will be difficult in a media ecosystem that is separated into the mainstream media on one hand, who continue — with decreasing effectiveness — to claim a lack of bias, and the alternative media on the other hand, who are open about their biases.

In *Righteous Indignation*, Andrew Breitbart praised the Huffington Post for being "openly and loudly and radically leftist," in contrast to publications like *The New York Times* that conceal their biases and aspire to the same kind of unbiased, "broadly trusted" status that Facebook is planning to promote.

Unless so-called "unbiased" media organizations carefully control for viewpoint diversity — and none of them are particularly strict about it — they will inevitably fall into partisan groupthink. That's precisely what has happened to the mainstream media.

To be biased is to be human. In searching for "broadly trusted" news sources, with all the connotations of unbiasedness, Mark Zuckerberg is looking for... non-humans.

It's almost like he wants [the memes](#) to keep coming.